

TUTORING ACTIVITIES

HOW CAN I SCHEDULE A TUTORING SESSION?

For all tutoring activities related to the Medical Departments of the School of Medicine and Surgery, there is a dedicated help desk to contact for more information and to book a request for assistance.

The help desk is located at the former travel agency near Banca Intesa San Paolo (Building 21 of the Policlinico) and is open to the public at the following times:

- **every Friday between 13:00 and 15:00**

You can also call 081 746 3514 during the opening hours.

During the week, or for urgent matters, the Tutoring Manager (Prof.ssa Giovanna Pierantoni) or his delegate can be reached via email at TUTORMED@UNINA.IT.

WHERE DO THE TUTORING ACTIVITIES TAKE PLACE?

After registering for support activities at the Tutoring desk, they will take place in the **Building 20, room F, every Wednesday from 14:30 to 17:30**, according to the schedule.

The Tutoring activity can also be carried out in telematic mode (on TEAMS, MEET, ZOOM, etc.), but it is always mandatory to book by e-mail.

WHAT IS A TUTOR?

Tutors are master students or PhD students who:

1. They support future students in the transition from school to university and in the process of orientation in the university world, illustrating the contents of the degree courses and providing guidance on the services offered by the University.
2. They assist students in the practical organization and acquisition of a valid method of study from the start of their university careers in order to avoid delays.
3. They assist first-year students in assimilating into the university's operating systems as quickly as possible (schedules, study plans, exam enrolment, relationships with lecturers, administrative practices, and so on).
4. They assist students in increasing their success rate in passing exams by guiding them in collaboration with other tutors.
5. At the educational level, they organize study groups and activities that are complementary to teaching and meet the needs of teaching laboratories in order to improve learning quality and reduce the risk of abandonment.
6. They will seek the assistance of the Synapse Centre to ensure the student's full personal and social development. Because of its decision-making and financial autonomy, the Synapse Center can ensure a broader and more incisive action for greater psychological support of the student. The coordination with the Synapse Center will be done in total privacy.